

INTEL® PARALLEL STUDIO XE 2017

Windows and Linux* Release Notes*

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1 Introduction

Intel® Parallel Studio XE has three editions: Composer Edition, Professional Edition, and Cluster Edition.

Intel® Parallel Studio XE Composer Edition provides a software tools environment for developing Fortran, C, and/or C++ code using Intel® Compilers. Intel® Parallel Studio XE Composer Edition also includes Intel® Math Kernel Library, Intel® Performance Primitives, Intel® Threading Building Blocks, and Intel® Data Analytics Acceleration Library (Intel® DAAL).

Intel® Parallel Studio XE Professional Edition adds Intel® VTune™ Amplifier XE for performance analysis, Intel® Inspector for correctness analysis, and Intel® Advisor for parallelism discovery.

Intel® Parallel Studio XE Cluster Edition adds support for distributed memory computing via Intel® MPI Library, Intel® MPI Benchmarks, and Intel® Trace Analyzer and Collector. Intel® Cluster Checker provides cluster health monitoring tools.

On completing the Intel® Parallel Studio XE installation process, locate the `getstart*.htm` file in the `documentation_2017/en/ps2017` folder under the target installation path. This file is a documentation map to navigate to various information resources of Intel® Parallel Studio XE.

For licensing information, please refer to the Intel End User Licensing Agreement (EULA) available at <https://software.intel.com/en-us/articles/end-user-license-agreement>.

When you install Intel® Parallel Studio XE, we collect information that helps us understand your installation status and environment. Information collected is anonymous and is not shared outside of Intel. See <https://software.intel.com/en-us/articles/data-collection> for more information on what is collected and how to opt-out.

1.1 What Every User Should Know About This Release

- This is the initial release for Intel® Parallel Studio XE 2017.

2 Product Contents

The following table shows which Intel® Software Development Tools are present in each edition of Intel® Parallel Studio XE 2017.

Component	Composer Edition	Professional Edition	Cluster Edition
Intel® C++ Compiler	X	X	X
Intel® Fortran Compiler / Intel® Visual Fortran	X	X	X
Intel® Integrated Performance Primitives (Intel® IPP)	X	X	X
Intel® Math Kernel Library (Intel® MKL)	X	X	X
Intel® Data Analytics Acceleration Library (Intel® DAAL) ¹	X	X	X
Intel® Threading Building Blocks (Intel® TBB)	X	X	X
Intel-provided Debug Solutions	X	X	X
Microsoft Visual Studio Shell* for Intel® Visual Fortran (for Windows* OS only)	X	X	X
Intel® Advisor		X	X
Intel® Inspector		X	X
Intel® VTune™ Amplifier XE		X	X
Intel® Cluster Checker (For Linux* OS only)			X
Intel® MPI Benchmarks			X
Intel® MPI Library			X
Intel® Trace Analyzer and Collector			X

¹ Intel® Integrated Performance Primitives, Intel® Data Analytics Acceleration Library, and Intel® Threading Building Blocks are not included in Fortran language only editions.

The table below lists the product components and related documentation.

Component	Version	Documentation
Intel® Advisor	2017	get_started.htm
Intel® C++ Compiler	17.0	get_started_wc.htm for Windows* OS get_started_lc.htm for Linux* OS
Intel® Cluster Checker (For Linux* OS only)	2017	get_started.htm
Intel® Data Analytics Acceleration Library (Intel® DAAL)	2017	get_started.htm
Intel® Fortran Compiler / Intel® Visual Fortran Compiler	17.0	get_started_wf.htm for Windows* OS get_started_lf.htm for Linux* OS
Intel® Inspector	2017	get_started.htm
Intel® Integrated Performance Primitives (Intel® IPP)	2017	get_started.htm
Intel® Math Kernel Library (Intel® MKL)	2017	get_started.htm
Intel® MPI Benchmarks	2017	ReadMe_IMB.txt IMB_Users_Guide.htm
Intel® MPI Library	2017	get_started.htm
Intel® Threading Building Blocks (Intel® TBB)	2017	get_started.htm
Intel® Trace Analyzer and Collector	2017	get_started.htm
Intel® VTune™ Amplifier XE	2017	get_started.htm
Intel-provided Debug Solutions		See below for additional information.
Microsoft Visual Studio Shell* for Intel® Visual Fortran (For Windows* OS; installs only on the master node)		See below for additional information.

2.1 Additional Information for Intel-provided Debug Solutions

The Intel-provided Debug solutions are based on GNU* GDB. Please see <https://software.intel.com/en-us/articles/intel-parallel-studio-xe-2017-composer-edition-fortran-debug-solutions-release-notes> and <https://software.intel.com/en-us/articles/intel-parallel-studio-xe-2017-composer-edition-c-debug-solutions-release-notes> for information specific to this component.

2.2 Additional Information for Microsoft Visual Studio Shell* for Intel® Visual Fortran

A Fortran-only Integrated Development Environment (IDE) based on Microsoft Visual Studio Shell 2013* is provided for systems that do not have a supported Microsoft Visual Studio installed. Installation of the Fortran IDE has the following additional requirements:

- Microsoft Windows 7 SP1* or newer, or Microsoft Windows Server 2008 R2 SP1* or newer operating system
 - On Windows 8.1* and Windows Server 2012 R2*, KB2883200 is required
- Microsoft Windows 8.1 SDK*

2.3 Intel® Software Manager

The installation now provides an Intel® Software Manager to provide a simplified delivery mechanism for product updates and provide current license status and news on all installed Intel® software products.

You can also volunteer to provide Intel anonymous usage information about these products to help guide future product design. For more information please see

<http://intel.ly/SoftwareImprovementProgram>.

3 What's New

This section highlights important changes from the previous product version. For more information on what is new in each component, please read the individual component release notes. The latest documentation for all components can be found at

<https://software.intel.com/en-us/intel-parallel-studio-xe-support/documentation>. A current list of deprecated features can be found at <https://software.intel.com/en-us/articles/intel-parallel-studio-xe-deprecation-information>.

Changes since Intel® Parallel Studio XE 2016 Update 3:

- All components updated to current versions.
- Installation performance improvements for Windows*.
- Target architecture and component selection GUI installation dialogs are merged.
- Default environment variable settings cleaned up.
- Intel® C/C++ Compiler and Intel® Fortran Compiler:
 - Added additional OpenMP support.
 - Added support for more C++14 features.
 - Added support for more C11 features.
- Intel® Cluster Checker:
 - Added support for Intel® Xeon Phi™ Product Family x200 processors.
 - Added support for the Lustre* file system.
 - Databases from previous versions of the product are incompatible with version 2017 due to database schema changes.
- Intel® MPI Library:
 - Support for the MPI-3.1 standard.
 - New topology-aware collective communication algorithms.
 - New process startup method (I_MPI_HYDRA_PREFORK).
- Intel® Trace Analyzer and Collector:
 - Introduced an OTF2 to STF converter oft2-to-stf (preview feature).
 - Introduced a new library for collecting MPI load imbalance (libVTim).
 - Introduced a new API function VT_registerprefixed.
- Intel® Inspector:

- Fix for suppression file usage when run in command line mode.
- Added support for C++11 synchronization primitives during threading analysis.
- Variable name detection for threading analysis (global, static, and stack variables).
- Intel® Advisor:
 - Full support of Intel® Xeon Phi™ Processor (code name Knights Landing) for all analysis types.
 - Precise FLOPS metric collection that considers usage of masked operations. FLOPS metrics are collected along with the Trip Counts analysis when enabled in project properties.
 - Multiple improvements in Vector Advisor functionality.
- Intel® Threading Building Blocks:
 - The static_partitioner class is now a fully supported feature.
 - The async_node class is now a fully supported feature.
 - Improved robustness of concurrent_bounded_queue::abort() in case of simultaneous push and pop operations.
- Intel® Data Analytics Acceleration Library:
 - Added support of a new Neural Network layer “softmax with cross-entropy loss”.
 - Added quality metrics for linear regression.
 - Introduced support for user-defined memory allocation to store layer results in Neural Networks.
- Intel® Math Kernel Library:
 - Introduced optimizations for the Intel® Xeon Phi™ Processor x200 (codename Knights Landing (KNL)) self-boot platform for Windows*
 - Included the latest LAPACK v3.6 enhancements.
- Intel® Integrated Performance Primitives:
 - Added new APIs to support 64-bit data length in the image and signal processing domains.
 - Added integration wrappers for some image processing and computer vision functions.
- Intel® VTune™ Amplifier XE:
 - Support for Intel® Xeon Phi™ Processor (codenamed Knights Landing) and Intel® Xeon® Processor E5 v4 Family (formerly codenamed Broadwell EP).
 - Disk Input and Output analysis that monitors utilization of the disk subsystem, CPU and PCIe buses.
 - Improvements to Memory Access analysis, HPC workloads profiling, and GPU analysis.
- Tutorials and sample codes have been removed from installation packages and are now available online at <https://software.intel.com/en-us/product-code-samples>.
- Intel® Integrated Performance Primitives, Intel® Data Analytics Acceleration Library, and Intel® Threading Building Blocks have been removed from Fortran language only editions.

- The --download-only command line option is no longer recognized. The online installer now provides a selectable option to download installation packages.
- Support removed for the following:
 - Installation on IA-32 architecture host.
 - Red Hat Enterprise Linux* 5.
 - Microsoft Visual Studio* 2010.

Changes since Intel® Parallel Studio XE 2016 Update 2:

- All components updated to current versions.
- Added support for Intel® Xeon Phi™ Processor (codename: Knights Landing).
- Intel® Advisor adds support for Intel® Xeon Phi™ Processor (codename: Knights Landing) for all analysis types on Linux*.
- Intel® VTune™ Amplifier XE adds support for the next generation Intel® Xeon® Processor E5 v4 Family (formerly codenamed “Broadwell-EP”).
- Japanese localization has been updated.
- The EULA is updated.

Changes since Intel® Parallel Studio XE 2016 Update 1:

- All components updated to current versions.
- First Intel® Xeon Phi™ Processor and Coprocessor (code name Knights Landing) Leveraged boot support on Linux* in Intel® Math Kernel Library.
- Basic checks added in Intel® Cluster Checker for Intel® Omni-Path Fabric (Intel® OPA).
- Intel® MPI Library adds new algorithms and selection mechanism for non-blocking collectives.
- Intel® MPI Library fixed long count support for some collective messages.

Changes since Intel® Parallel Studio XE 2016:

- All components updated to current versions.
- Japanese content added to Composer Edition.
- Intel® C++ Compiler:
 - Intel® SIMD Data Layout C++ Template Library (ISDL).
- Intel® VTune™ Amplifier XE:
 - Event-based sampling collection for multiple ranks per node with an arbitrary MPI launcher.
 - Support for Intel® Manycore Platform Software Stack (Intel® MPSS) version 3.6.
 - Support for Linux* kernel 4.1 and 4.2
- Intel® MPI Library:
 - Support for YARN cluster manager.
- Intel® Trace Analyzer and Collector:
 - MPI Performance Snapshot HTML5 report.
- Documentation updates.
- Bug fixes.

4 System Requirements

4.1 Processor Requirements

Systems based on Intel® 64 architecture:

- Intel® Core™ processor family or higher
- Intel® Xeon® E5 v5 processor families recommended
- Intel® Xeon® E7 v5 processor families recommended

NOTE: It is assumed that the processors listed above are configured into homogeneous clusters. For Windows* OS, only processors based on the Intel® 64 architecture are supported.

4.2 Disk Space Requirements

12 GB of disk space (minimum) on a standard installation. Cluster installations require an additional 4 GB of disk space.

NOTE: During the installation process, the installer may need up to 12 GB of additional temporary disk storage to manage the intermediate installation files.

4.3 Operating System Requirements

The operating systems listed below are supported by all components on Intel® 64 Architecture. Individual components may support additional operating systems and architecture configurations. See the individual component release notes for full details.

- Intel® Cluster Ready
- Debian* 7.x, 8.x
- Fedora* 23, 24
- Red Hat Enterprise Linux* 6.x, 7.x
- SUSE Linux Enterprise Server* 11.x, 12.x
- Ubuntu* 14.04, 16.04
- CentOS* 6.x, 7.x
- Microsoft* Windows* 7, 8.x, 10
- Microsoft* Windows* Server 2008, 2008 R2, 2012, 2012 R2

The Intel® MPI Library and Intel® Trace Analyzer and Collector are supported on Intel® Cluster Ready systems and HPC versions of the listed versions of Microsoft* Windows* Server. These components are not supported on Ubuntu non-LTS systems.

IA-32 support has been removed from the Intel® MPI Library and Intel® Trace Analyzer and Collector. Installation on IA-32 hosts is no longer supported by any components. Runtime libraries other than the Intel® MPI Library are still supported on IA-32 hosts.

Intel® Cluster Ready is an applications platform architecture standard for Linux* OS clusters. Please convey to your users the Linux* OS platform needed for your MPI application with:

This application has been verified to run correctly on Linux* OS clusters that conform to the Intel® Cluster Ready platform architecture. Each Intel® Cluster Ready system is shipped and tested with a diagnostic tool: Intel® Cluster Checker. Please see the Intel® Cluster Checker Getting Started Guide for information on how to use this tool.

For more information on Intel® Cluster Ready and on the alliance of partner vendors, please visit <http://www.intel.com/go/cluster>.

4.4 Memory Requirements

2 GB RAM (minimum)

4.5 Additional Software Requirements

Development for a 32-bit target on a 64-bit host may require optional library components (ia32-libs, lib32gcc1, lib32stdc++6, libc6-dev-i386, gcc-multilib, g++-multilib) to be installed from your Linux distribution.

On Microsoft Windows* OS, the Intel® C/C++ Compiler and Intel® Visual Fortran Compiler require a version of Microsoft Visual Studio* to be installed. The following versions are currently supported:

- Microsoft Visual Studio* 2015, 2013, 2012
- Microsoft Visual Studio Express* (only for command line compilation)

5 Installation Notes

For instructions on installing and uninstalling the Intel® Parallel Studio XE Cluster Edition on Linux* OS and Windows* OS, see the Installation Guide (Install_Guide.pdf).

The installation of the product requires a valid license file or serial number. If you are evaluating the product, you can also choose the “Evaluate this product (no serial number required)” option during installation.

To begin installation on Linux*, first unpack the installation tarball into a writeable directory of your choice using the command:

```
tar -xzf name-of-downloaded-file
```

Then change the directory (`cd`) to the directory containing the unpacked files and begin the installation using the command:

Command line: `./install.sh`

GUI: `./install_GUI.sh`

When on Linux, please do not run the install script as a background process (i.e. running `./install.sh &`). This is not supported.

To being installation on Windows*, after downloading your product, double-click on the executable file (.EXE) to begin installation.

Then for both Windows* and Linux*, follow the prompts to complete installation.

Note that there are several different downloadable files available, each providing different combinations of components. Please read the download web page carefully to determine which file is appropriate for you.

You do not need to uninstall previous versions or updates before installing a newer version – the new version will coexist with the older versions. However, it should be noted that when installing updates to a major release Intel Parallel Studio XE common files, documentation, and samples as well as the product components Intel® Advisor, Intel® Inspector, and Intel® VTune™ Amplifier XE belonging to that major release will be updated.

To uninstall on Linux*, removing the product should be done by the same user who installed it (root or a non-root user). If `sudo` was used to install, it must be used to uninstall as well. It is not possible to remove the compilers while leaving any of the performance libraries installed.

1. Open a terminal window and set default (`cd`) to any folder outside `<install-dir>`
2. Type the command: `<install-dir>/parallel_studio_xe_2017.<n>.<pkg>/uninstall.sh` for a command-line uninstall or `<install-dir>/parallel_studio_xe_2017.<n>.<pkg>/uninstall-GUI.sh` for a GUI uninstall.
3. Follow the prompts
4. Repeat steps 2 and 3 to remove additional platforms or versions

To uninstall on Windows*, use the Windows Control Panel “Add or Remove Products” applet to change which product components are installed or to remove the product.

5.1 License Changes

The ‘named-user’ license provisions in the Intel software EULA (available as ‘EULA.rtf’ or ‘EULA.txt’ in the same product directory as this release note) changed to only allow the software to be installed on up to three systems, tracked by the system host ID. In order to install on another system after you have reached this limit, you will need to release an old system host ID from the registration system.

As an additional consequence to this change as well as some changes to the license design, you will need an updated license to use the production version of Intel® Parallel Studio XE 2016 or later versions. Additional information is provided [here](#). If you have further questions or concerns, please contact [Technical Support](#).

5.2 Online Installation

The electronic installation package for Intel® Parallel Studio XE now offers as an alternative a smaller installation package that dynamically downloads and then installs packages selected to be installed. This requires a working internet connection and potentially a proxy setting if you are behind an internet proxy. Full packages are provided alongside where you download this online install package if a working internet connection is not available. The online installer may be downloaded and saved as an executable file which can then be launched from the command line.

5.3 Silent Install

For information on automated or “silent” install capability, please see <http://intel.ly/nKrzhy>.

5.3.1 Support of Non-Interactive Custom Installation

Intel® Parallel Studio XE 2017 supports the saving of user install choices during an ‘interactive’ install in a configuration file that can then be used for silent installs. This configuration file is created when the following option is used from the command line install:

- `--duplicate=config_file_name`: it specifies the configuration file name. If full path file name is specified, the “`--download-dir`” is ignored and the installable package will be created under the directory where configuration file is.
- `--download-dir=dir_name`: optional, it specifies where the configuration file will be created. If this option is omitted, the installation package and the configuration file will be created under the default download directory:

```
Windows: %Program Files%\Intel\Download\<>package_id>  
Linux: /tmp/<UID>/<package_id>
```

For example: `parallel_studio_xe <version>_setup.exe --duplicate=ic16_install_config.ini --download-dir="C:\temp\custom_pkg_ic16"`

The configuration file and installable package will be created under “C:\temp\custom_pkg_ic16”.

5.4 Using a License Server

If you have purchased a “floating” license, see <http://intel.ly/pjGfwC> for information on how to install using a license file or license server. This article also provides a source for the Intel® License Server that can be installed on any of a wide variety of systems.

6 Documentation

The documentation index file `getstart*.htm` provides more information about Intel® Parallel Studio XE.

Note: Some hyperlinks in HTML documents may not work when you use Internet Explorer*. Try using another browser, such as Chrome* or Firefox*, or right-click the link, select **Copy shortcut**, and paste the link into a new Internet Explorer* window.

7 Issues and Limitations

1. There have been situations where during the installation process, /tmp has been filled up. We recommend that you have **at least 12 GB of free space** in /tmp when installing the Intel® Parallel Studio XE. Also, the installer script install.sh has the command-line options:

```
-t [FOLDER]
```

or

```
--tmp-dir [FOLDER]
```

where [FOLDER] is a directory path, which can direct the use of intermediate storage to another disk partition referenced by [FOLDER]. [FOLDER] should be a non-shared storage location on each node of the cluster. Note that [FOLDER] should also contain **at least 12 GB of free space**.

2. On Linux* OS, if any software component of the Intel® Parallel Studio XE is detected as pre-installed on the head node, that software component will not be processed by the installer. There is a similar problem on Windows* OS in the 'Modify' mode. For Windows* OS, if some software component of the Intel® Parallel Studio XE is pre-installed on the head node using the installer, that software component will not be installed on the compute nodes of the cluster. For either Linux* OS or Windows* OS, if you already installed some of the software components only on the head node, and you want to install them on the other nodes using the installer, you need to uninstall such components from the head node manually before starting the installer.
3. If you use the Intel® MPI Library command `mpirun` with the Intel® Inspector as follows:

```
mpirun -f ./mpd.hosts -nolocal -ppn 1 -n 4 inspxe-cl -c ti2 -r  
r003_{mpirank} `pwd`/inspxe_mpirank.exe inspxe-cl -c mi2 -r  
r000_{mpirank} `pwd`/inspxe_mpirank.exe
```

where the above command line is collecting two types of instrumentation data (ti2 and mi2), and you encounter a run-time error that may look as follows:

```
HYDU_create_process (./utils/launch/launch.c:94): execvp error on  
file r000_{mpirank} (No such file or directory)
```

In this case, you can use the `mpiexec` command in lieu of the `mpirun` command:

```
mpiexec -nolocal -ppn 1 -n 4 inspxe-cl -c ti2 -r  
/shared/cluster_common/inspector_test/cluster/r003_{mpirank}
```

```
`pwd`/inspxe_mpirank.exe inspxe-cl -c mi2 -r r000_{mpirank}  
inspxe_mpirank.exe
```

where `/shared/cluster_common/inspector_test/cluster/r003_{mpirank}` is a shared path for collecting `ti2` instrumentation data.

Alternatively, you can create a Bourne* Shell or C Shell script that contains instrumentation information that may look as follows:

```
inspxe-cl -c ti2 -r  
/shared/cluster_common/inspector_test/cluster/r003_{mpirank}  
`pwd`/inspxe_mpirank.exe inspxe-cl -c mi2 -r r000_{mpirank}  
inspxe_mpirank.exe
```

Using Bourne* Shell syntax, the script might be called `run.sh`, where it is used with the `mpirun` command in the following manner:

```
mpirun -ppn 1 -n 4 ./run.sh
```

You also need to remove the `-nolocal` command-line option because the `-f <hosts_file>` option was not specified, and therefore all processes are started locally.

4. Intel® Parallel Studio XE for Windows* OS requires **the creation and use of symbolic links for installation of the Intel® software product components**. If you have a File Allocation Table (FAT32) file system deployed on your Windows* OS platform, these symbolic links cannot be created and the integrity of the Intel® Parallel Studio XE installation is compromised.
5. For Intel® MIC Architecture, Intel® MPI Library supports only Intel® Xeon Phi™ Coprocessor.

This release of the Intel® MPI Library for Linux* OS does not support the MPD process manager for Intel® Xeon Phi™ Coprocessor.

Intel® MPI Library for Linux* OS supports multiple DAPL* providers for communication between the host and the Intel® Xeon Phi™ Coprocessor and between several Intel® Xeon Phi™ Coprocessors inside one node.

Currently supported providers are DAPL over InfiniBand* Architecture and DAPL over Intel® Symmetric Communication Interface (Intel® SCI). This feature requires using symbolic names in the host file.

6. Intel® Software Manager will always install to either `/opt` or `$HOME` on Linux* OS even if a custom installation path is chosen. This can slow installation when the destination

folder is a slow NFS shared folder, even if locally hosted.

7. Installation of the Fortran-only Integrated Development Environment (IDE) based on Microsoft Visual Studio Shell 2013* may cause the system to reboot. The reboot is a rare condition, but it has been observed on Windows 8* systems which needed to have Windows updates applied. Normally this can be recovered from by installing the Windows updates and starting the installation again.
8. In some situations, if a Windows OS computer has been updated but not restarted and the Visual Studio Shell is to be installed, Intel® Parallel Studio XE installation will fail with the error message “Intel(R) Parallel Studio XE 2017 Cluster Edition for Windows* Setup Wizard ended prematurely because of an error(s).” The failing module is vs_isoshell.exe. To work around this issue, restart your computer and repeat the installation process.
9. Intel® Parallel Studio XE installation will fail if the Visual Studio Shell is to be installed on earlier versions of Windows 10 with Program Compatibility Mode on. Updating Windows 10 resolves this issue, as Visual Studio 2013 Shell is unable to be installed on some earlier versions of Windows 10.
10. A known compiler defect with translating the /ZI option inhibits generation of debug symbol information necessary for debugging offload code targeting the Intel® Xeon Phi™ coprocessor. The lack of debug symbol information can lead to unexpected debugger behavior for offloaded code, such as not stopping at breakpoints, or an inability to inspect details of certain program variables. Other debugger abnormalities may also occur in absence of this debug symbol information.

This issue only occurs with use of the /ZI option on the compiler command-line or under Microsoft Visual Studio 2015* under the setting for **Properties > C/C++ > General > Debug Information Format**. To avoid this issue use /Zi for this property setting or on the compiler command-line. Other supported versions of Microsoft Visual Studio* are unaffected.

11. The compiler option /ZI is not translated properly for compilation of offloaded code and generates a compile-time warning, `icl: warning #10373: option '/ZI' does not match with a Linux option`

This warning should not be ignored due to impacts on debugging offloaded code. Use the /Zi option as an alternative to avoid the warning and enable generating debug symbol information necessary for debugging offloaded code. Under Microsoft Visual Studio 2015*, refer to the setting under **Properties > C/C++ > General > Debug Information Format**.

8 Technical Support

Your feedback is very important to us. To receive technical support for the tools provided in this product and technical information including FAQ's and product updates, you need to register for an Intel® Premier Support account at the Intel® Software Development Products Registration Center.

NOTE: Registering for support varies for release product or pre-release products (alpha, beta, etc.) – only released software products have support web pages at <http://software.intel.com/sites/support/>.

To register for an account, please visit the Intel® Software Development Products Registration Center website at <http://www.intel.com/software/products/registrationcenter/index.htm>. If you have forgotten your password, please email a request to: quadsupport@mailbox.intel.com. Please do not email your technical issue to this email address.

The product support web site, located under the SUPPORT tab of the <http://www.intel.com/go/clustertools> product page, provides top technical issues, FAQs & Known Issues, [Documentation](#) and Training, and product errata. For more information, and to connect with the Intel HPC community, visit the Intel® Clusters and HPC Technology forum: <https://software.intel.com/en-us/forums/intel-clusters-and-hpc-technology>.

8.1 Submitting Issues

To submit an issue via the Intel® Premier Support website, please perform the following steps:

1. Ensure that Java* and JavaScript* are enabled in your browser.
2. Go to <https://premier.intel.com/>.
3. Type in your Login and Password. Both are case-sensitive.
4. Accept the "Confidentiality Statement" if prompted.
5. Click the "Submit Issue" button in the upper right corner.
6. Search for the relevant component product (e.g. "Fortran Compiler") and select from the search result list. Or click Browse Products to open a product selection window. Intel® Parallel Studio XE components are under the "Software" category. If your issue is related to installation or to multiple tools, search for the product suite ("Intel® Parallel Studio XE"). Click Next.
7. Complete the fields and enter a description of your issue. You may also attach any relevant log files, reproducers, or other files at this time. Click Next.
8. Review the text you have entered and click Submit.
9. Once the issue is submitted, you will receive a confirmation along with an Issue ID you can use to reference this issue.

Follow these guidelines when forming your problem report or product suggestion:

1. Describe your difficulty or suggestion. For problem reports, please be as specific as possible (for example, including compiler and link command-line options), so that we may reproduce the problem. Please include a small test case if possible.
2. Describe your system configuration information. Be sure to include specific information that may be applicable to your setup: operating system, name and version number of the installed applications, and anything else that may be relevant to helping us address your concern.

9 Attributions for Intel® Math Kernel Library

As referenced in the End User License Agreement, attribution requires, at a minimum, prominently displaying the full Intel product name (e.g. "Intel® Math Kernel Library") and providing a link/URL to the Intel® MKL homepage (<http://www.intel.com/software/products/mkl>) in both the product documentation and website.

The original versions of the BLAS from which that part of Intel® MKL was derived can be obtained from <http://www.netlib.org/blas/index.html>.

The original versions of LAPACK from which that part of Intel® MKL was derived can be obtained from <http://www.netlib.org/lapack/index.html>. The authors of LAPACK are E. Anderson, Z. Bai, C. Bischof, S. Blackford, J. Demmel, J. Dongarra, J. Du Croz, A. Greenbaum, S. Hammarling, A. McKenney, and D. Sorensen. Our FORTRAN 90/95 interfaces to LAPACK are similar to those in the LAPACK95 package at <http://www.netlib.org/lapack95/index.html>. All interfaces are provided for pure procedures.

The original versions of ScaLAPACK from which that part of Intel® MKL was derived can be obtained from <http://www.netlib.org/scalapack/index.html>. The authors of ScaLAPACK are L. S. Blackford, J. Choi, A. Cleary, E. D'Azevedo, J. Demmel, I. Dhillon, J. Dongarra, S. Hammarling, G. Henry, A. Petitet, K. Stanley, D. Walker, and R. C. Whaley.

The Intel® MKL Extended Eigensolver functionality is based on the Feast Eigenvalue Solver 2.0 <http://www.ecs.umass.edu/~polizzi/feast/>.

PARDISO in Intel® MKL is compliant with the 3.2 release of PARDISO that is freely distributed by the University of Basel. It can be obtained at <http://www.pardiso-project.org>.

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